

Welcome

to Penn Presbyterian Center for Orthopedics

This **Experience Guide** can help to improve your experience here today. Use these four sections to easily track and navigate your visit.



Your Steps



Your Space



Your Care



Your Experience



Your Steps

Track your journey and know what to expect during your visit today.

All Patients

Patients in need of X-Rays



Check-In

At the front desk we will ask you to confirm some basic information and make sure you have everything you need for your appointment. This is when you will pay your co-pay and be given any necessary forms to fill out.

See your physician

Once you have checked in and taken care of any needed x-rays a nurse will call you back to an exam room as soon as one is available. Your nurse will speak to you and collect any needed information before you see your physician.

Check-Out

Once you have received your care you will need to check-out. This is where one of our reps will be able to assist you with scheduling any needed follow ups, or additional appointments.

Register with radiology

We can often assist you with this here at our practice, if so we will let you know and you can wait for your name to be called, if not you will go to general registration just down the hall.

Let us know your back

When you return from Radiology, **Make sure** a representative at the front desk of our practice knows you have returned from radiology, then you can have a seat and wait for your name to be called.



Your Care

Write down the questions you have for your care provider so you can get all of the answers you need.



Your Experience

Tell us about your experience. Place this card in the "your experience box" at check-out

On a scale of 1 to 5 my experience was a, (circle one)



Because, _____

I would recommend this practice. agree disagree

I would come here again. agree disagree

TEAR ALONG EDGE HERE

TEAR ALONG EDGE HERE



Your Space

Use this map to get to where you need to go.

